

## What is ElderSAFE's impact?

ElderSAFE Center provides essential and life-saving services to safeguard older adults from abuse and neglect. We lead the D.C. metropolitan region in strengthening systems to attain elder justice.

*"I am alive today because ElderSAFE provided me with legal, financial and housing resources in the highest and most professional way."*

— Former ElderSAFE Center Client



ElderSAFE Center received the Organizational Achievement award from the Maryland Gerontological Association.



LANGUAGE ACCESSIBLE HELPLINE

301-816-5099

Monday-Friday | 9 a.m. to 5 p.m.



ElderSAFE was established in 2014 as a comprehensive healthcare-based elder abuse prevention center serving abused and neglected older adults from Maryland, D.C. and Northern Virginia. An award-winning program of Charles E. Smith Life Communities, ElderSAFE works in close collaboration with community partners to build a strong and effective response to elder abuse across our region.

## Safeguarding Seniors

FROM ABUSE

SMITHLIFECOMMUNITIES.ORG

## What is elder abuse?

Elder abuse is the mistreatment of older adults in one or more of the following ways:

### PHYSICAL

Use of force such as hitting or pushing; causing pain, harm or physical injury; and inappropriate use of medications or physical restraints.

### SEXUAL

Any type of non-consensual sexual contact.

### PSYCHOLOGICAL

Mistreatment that affects emotional or mental health, including intimidation, threats, harassment, humiliation, belittlement or isolation.

### NEGLECT

Willful deprivation of basic needs including food, clothing, shelter, medicine or personal hygiene.

### FINANCIAL EXPLOITATION

Misuse of the older adult's money, property or resources.

## ElderSAFE Center Services

We provide trauma-informed, client-centered services:



### Language Accessible Helpline

ElderSAFE receives referrals for temporary shelter and requests for community resources.



### Temporary Shelter

ElderSAFE provides safe temporary shelter, medical, therapeutic and counseling services in our long-term care and independent living residences to eligible older adults who have been abused or neglected.



### Education

ElderSAFE provides free training to multidisciplinary professionals including medical, social service, legal, first responders, faith leaders and community members to recognize and respond appropriately.



### Advocacy

ElderSAFE advocates to improve systems and laws to protect older adults from abuse and neglect.

## Our Partners

ElderSAFE leads a community coalition of partners to build a strong and effective response to elder abuse in our region.

### Members of our Community Coalition include:

- › Adult Protective Services (APS)
- › Adventist HealthCare
- › Ayuda
- › Catholic Charities
- › District Alliance for Safe Housing (DASH)
- › Holy Cross Hospital
- › Jewish Coalition Against Domestic Abuse (JCADA)
- › Jewish Council for the Aging (JCA)
- › Jewish Social Service Agency (JSSA)
- › Korean Community Service Center of Greater Washington
- › Montgomery County Coalition for the Homeless
- › Montgomery County State's Attorney's Office
- › Montgomery County Department of Health and Human Services
- › Montgomery County Police Department Special Victims Investigation Division
- › Suburban Hospital, Johns Hopkins Medicine

## Who can I call to report suspected abuse?

*If elder abuse is suspected, call 911 or contact Adult Protective Services (APS)\* in your county:*

Montgomery County, MD:	240-777-3000
Other Maryland counties:	1-800-332-6347
Washington, D.C.:	202-541-3950
Virginia:	1-888-832-3858

*\*Callers may request to be anonymous*

## How do I contact ElderSAFE?

*To make a shelter referral or request free training, call the ElderSAFE language accessible helpline:*

**301-816-5099**

**MONDAY-FRIDAY / 9 a.m. to 5 p.m.**

## How can I support ElderSAFE?

*To make a donation, please call or visit us online:*

**301-770-8409**

**SMITHLIFECOMMUNITIES.ORG/GIVING**