What is ElderSAFE’s impact?

ElderSAFE Center provides essential and life-saving services to safeguard older adults from abuse and neglect. We lead the D.C. metropolitan region in strengthening systems to attain elder justice.

“I am alive today because ElderSAFE provided me with legal, financial and housing resources in the highest and most professional way.”
— Former ElderSAFE Center Client

ElderSAFE Center received the Organizational Achievement award from the Maryland Gerontological Association.

ElderSAFE was established in 2014 as a comprehensive healthcare-based elder abuse prevention center serving abused and neglected older adults from Maryland, D.C. and Northern Virginia. An award-winning program of Charles E. Smith Life Communities, ElderSAFE works in close collaboration with community partners to build a strong and effective response to elder abuse across our region.

ElderSAFE Center

LANGUAGE ACCESSIBLE HELPLINE
301-816-5099
Monday–Friday | 9 a.m. to 5 p.m.
What is elder abuse?
Elder abuse is the mistreatment of older adults in one or more of the following ways:

**PHYSICAL**
Use of force such as hitting or pushing; causing pain, harm or physical injury; and inappropriate use of medications or physical restraints.

**SEXUAL**
Any type of non-consensual sexual contact.

**PSYCHOLOGICAL**
Mistreatment that affects emotional or mental health, including intimidation, threats, harassment, humiliation, belittlement or isolation.

**NEGLECT**
Willful deprivation of basic needs including food, clothing, shelter, medicine or personal hygiene.

**FINANCIAL EXPLOITATION**
Misuse of the older adult's money, property or resources.

ElderSAFE Center Services
We provide trauma-informed, client-centered services:

**Language Accessible Helpline**
ElderSAFE receives referrals for temporary shelter and requests for community resources.

**Temporary Shelter**
ElderSAFE provides safe temporary shelter, medical, therapeutic and counseling services in our long-term care and independent living residences to eligible older adults who have been abused or neglected.

**Education**
ElderSAFE provides free training to multidisciplinary professionals including medical, social service, legal, first responders, faith leaders and community members to recognize and respond appropriately.

**Advocacy**
ElderSAFE advocates to improve systems and laws to protect older adults from abuse and neglect.

Our Partners
ElderSAFE leads a community coalition of partners to build a strong and effective response to elder abuse in our region.

Members of our Community Coalition include:
- Adult Protective Services (APS)
- Adventist HealthCare
- Ayuda
- Catholic Charities
- District Alliance for Safe Housing (DASH)
- Holy Cross Hospital
- Jewish Coalition Against Domestic Abuse (JCADA)
- Jewish Council for the Aging (JCA)
- Jewish Social Service Agency (JSSA)
- Korean Community Service Center of Greater Washington
- Montgomery County Coalition for the Homeless
- Montgomery County State's Attorney's Office
- Montgomery County Department of Health and Human Services
- Montgomery County Police Department Special Victims Investigation Division
- Suburban Hospital, Johns Hopkins Medicine

Who can I call to report suspected abuse?
If elder abuse is suspected, call 911 or contact Adult Protective Services (APS)* in your county:

<table>
<thead>
<tr>
<th>County</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Montgomery</td>
<td>240-777-3000</td>
</tr>
<tr>
<td>Other Maryland</td>
<td>1-800-332-6347</td>
</tr>
<tr>
<td>Washington</td>
<td>202-541-3950</td>
</tr>
<tr>
<td>Virginia</td>
<td>1-888-832-3858</td>
</tr>
</tbody>
</table>

*Callers may request to be anonymous

How do I contact ElderSAFE?
To make a shelter referral or request free training, call the ElderSAFE language accessible helpline:

**301-816-5099**
MONDAY–FRIDAY / 9 a.m. to 5 p.m.

How can I support ElderSAFE?
To make a donation, please call or visit us online:

**301-770-8409**
SMITHLIFECOMMUNITIES.ORG/GIVING