

# L.I.F.E. Solutions

KEEPING OUR COMMUNITY  
SAFE, HEALTHY AND ENGAGED



As we once again open our doors to welcome new residents, we're committed to providing you with complete confidence and peace of mind with **L.I.F.E. Solutions** – our exclusive program that keeps residents safe, healthy and engaged.

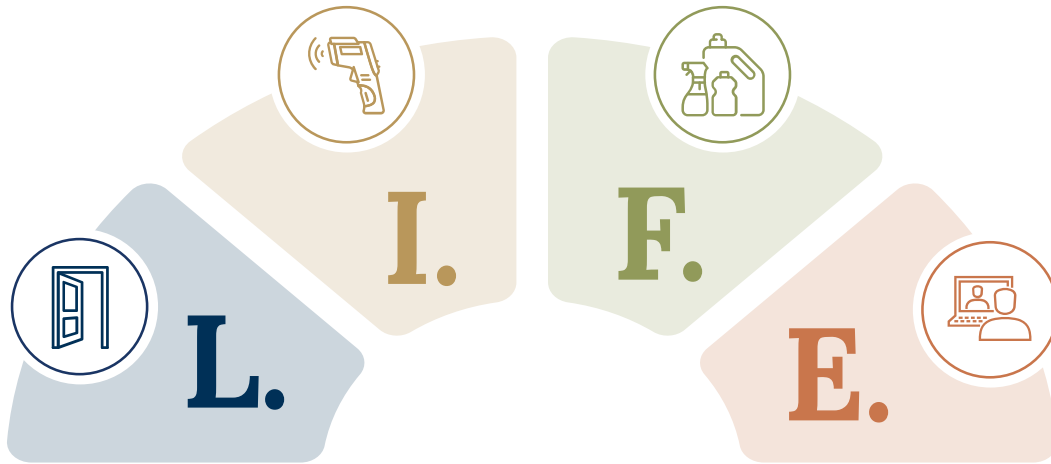
It starts when you're welcomed safely into your new home. We offer ongoing services and programming to keep you engaged every day. The new safety and wellness protocols elevate our standards of quality and cleanliness, enabling you to move to Charles E. Smith Life Communities with total peace of mind.

## MOVE WITH CONFIDENCE

If you are ready to live safely within our close-knit community, enjoying 24-hour access to services, support and security, we invite you to call us today.

**301-358-6994**

# L.I.F.E. Solutions



## **L**ifestyle Transition: **New Resident Move-In**

- Welcome gift – mask, hand sanitizer and touch tool
- Deep, advanced cleaning of apartment
- Negative COVID-19 test and 14-day quarantine
- Transition and engagement process
  - Personalized activity packs
  - Room service
  - Touchtown, our in-house closed-circuit TV community engagement platform

## **H**appy at Home: **Apartment Cleaning Procedures**

- Air cleaner in apartment on turnover
- Deep clean before move-in

## **F**resh & Clean: **Sanitizing Every Inch of Our Community**

- Frequent disinfection of high-touch surfaces throughout our buildings
- Staff dedicated to health and sanitization measures
- Buildings supplied with fresh air (no recycled air) in all residences

## **I**nfection Control: **Adherence to Rigorous Sanitization Protocols**

- COVID-19 Disinfectant Awareness Certificate from the Cornerstone Training Institute
- EPA- and CDC-approved disinfectants

## **M**onitoring Everyone Who **Enters the Community**

- Health screening and temperature checks at entrance in all buildings for everyone who enters
- Sanitization stations in all common areas throughout all of our buildings on campus

## **E**ngagement Every Day: **Delightful Dining Served with a Side of Safety**

- Room service\*
- Safety-trained dining team members wear masks and gloves and sanitize hands between deliveries
- Disposable and online menus
- Disposable utensils and plates
- Weekly special dining events\* delivered to apartments, such as:
  - Happy hours
  - Ice cream socials
  - Popcorn and movie nights
  - Parades
- Special Events
  - Birthday celebrations
  - Holiday celebrations

## **S**taying Social While Socially **Distancing**

- Virtual visits with families
- Small group activities every day\*
- In-house TV programming:
  - Religious services
  - Cooking shows
  - Virtual tours of museums and other sites
  - Daily Noon News with our executive directors
  - Educational lectures
  - Live music programs
  - Movies
  - Exercise classes
  - Birthday celebrations with family members
- Outdoor spaces for visits
- Indoor visitation booths

\* Services and events may vary between residences.